# WELCOME

## Frequently Asked Questions

**RAPTOR** TECHNOLOGIES

### WHAT IS THE RAPTOR SYSTEM?

RAPTOR is a visitor management system that enhances school safety by reading a visitor's identification, comparing the information against a sex offender database, alerting campus administrators if a match is found or (if no match was made) printing a visitor badge that includes a photo, name of visitor, and time and date of the visit.

### HOW DOES IT WORK?

Identification information (drivers' license or other state-issued photo ID card) is compared to a database that consists of registered sex offenders from all 50 states. If a match is found, school administrators and law enforcement personnel can take appropriate steps to keep the campus safe.

### WHY DOES PENN-DELCO USE RAPTOR?

Safety of our students is a top priority. RAPTOR will provide a consistent system to track visitors and volunteers while better ensuring that only those individuals who should be permitted to be in the vicinity of staff and students are provided a visitors badge.

### WHAT OTHER INFORMATION IS THE SCHOOL TAKING FROM THE IDENTIFICATION/LICENSE?

RAPTOR is only scanning the visitor's name, date of birth, partial license number, and photo for comparison with the national database of registered sex offenders. Additional visitor data will not be gathered and no data will be shared with any outside company or organization.

### DOES PENN-DELCO SCAN EVERY VISITOR IN THE SYSTEM, INCLUDING PDSD EMPLOYEES?

All visitors and guests to the school should be scanned into the system. PDSD employees, with a district-issued ID badge, do not need to be scanned. Penn-Delco employees undergo vigorous background checks and must obtain clearances prior to employment. Each employee receives a photo employee badge. Should an employee not have a visible employee badge, their identification/license must be scanned into the system and they must wear a RAPTOR badge. For employees who have their employee badge visible, no RAPTOR badge is necessary.

### DOES THE SCHOOL DISTRICT HAVE THE RIGHT TO REQUIRE VISITORS, EVEN PARENTS, TO PRODUCE IDENTIFICATION BEFORE ENTERING A SCHOOL BUILDING/CAMPUS?

Yes. In accordance with state law and PA School Code, schools have a responsibility to keep students safe while in school. Schools have the right to restrict admittance to any individual during the school day for safety reasons. Individuals who cannot or will not produce identification prior to gaining access to a school may pose as a safety concern, and should not be given visitors access.

### WHAT IF A PERSON REFUSES TO SHOW OR DOES NOT HAVE IDENTIFICATION?

The building administrator and/or the local police will be contacted if an individual attempts building entry without presenting identification and receiving a RAPTOR badge. No visitor should enter the main school area, beyond the Office and Welcome Desk, without a RAPTOR badge.

## WHAT IF A VISITOR DOES NOT HAVE A PHOTO ID?

If the visitor does not have an acceptable photo ID available, a school administrator will be contacted.  Identifying information will be requested.  If the visitor is known and authorized to be on school grounds, the visitor's information may be manually entered into the Raptor system.

## WILL FIRST RESPONDERS OR SIMILAR GOVERNMENT OFFICIALS BE SCANNED?

Not during an emergency; however, for non-emergency visits, yes.

## IF A POSITIVE MATCH COMES BACK INDICATING THAT THE PERSON JUST SCANNED IS A REGISTERED SEX OFFENDER, WHAT HAPPENS?

Some sex offenders may be relatives of students. Normal caution will always be followed and the designated administrator will always be contacted. School personnel using the RAPTOR system will know the protocols that are in place and will be trained how to handle "positive hit" situations.

## WILL REGISTERED SEX OFFENDERS AND PREDATORS BE GIVEN ACCESS TO OUR SCHOOLS?

Generally speaking, unless an individual is wanted by the police, as long as they have a legitimate reason to be on campus (e.g. attending an assembly), entry will be permitted with valid identification. As with all visitors, access will be limited to the intended purpose for the visit and for a limited time. Heightened security measures shall be put in place and will be under the direction of the school administrator.

## WILL CONTRACTORS, SUBCONTRACTORS, AND VENDORS BE SCANNED UPON ARRIVAL TO A SCHOOL BUILDING?

Contractors, subcontractors and vendors must be scanned in the same way as any visitor.

## HOW MUCH TIME SHOULD I ALLOW AT THE FRONT OFFICE/WELCOME DESK TO CHECK IN?

The first time you sign in with Raptor, you should expect to wait 1-3 minutes while the scanner processes your ID into the system. After the initial scan, signing in on future visits is just as fast as using handwritten nametags and sign in sheets.

## WILL REPEAT VISITORS BE ASKED TO SCAN THEIR ID CARD EVERY TIME THEY VISIT?

No.  The designated building employee will be able to access and utilize the "quick find" feature by typing in the first few letters of the first or last name of the visitor.

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